



Residential Provider Meeting Q&A

Friday, July 19, 2024

Virtual Meeting

11:30 am –12:30 pm

- 1. Question:** Can you please provide us with the email for the residential training?

Answer: You can send that communication to Compliance@dwihn.org.

- 2. Question:** do we send in our billing to meet the spend downs to this new address or do we continue to send them to Katrina Myles?

Answer: Spenddown inquiries can be sent directly to: spenddown@dwihn.org

- 3. Question:** Medversant continues to be extremely difficult to work with. We have been trying to get accredited for over a year, as our current accreditation expired last December. I am repeatedly being asked for items that I previously uploaded. Then even more time is spent proving that this was done. It seems that there is no cut-off time for the application, and it is possible that we would never be completely ready to be accredited. For example, we were due in December and all items were current. Then in March I asked for an update and was notified that items had expired since December, and more was needed to approve us. We can never hope to be current in our documentation and ready to be accredited.

Answer: Please send me an email so that I may take a look into your inquiry.

rwilliams@dwihn.org

- 4. Question:** What is the status of \$0.16 hr. increase to cover overtime expenses related to hazard pay?

Answer: The FY24 rates include the MDHHS-required DCW wage increase, effective 10-01-2023. This rate increase is in addition to the previous rate increases in FY23.

5. Question: What is the website for Medversant training?

Answer: please reach out to pihpcredentialing@dwihn.org for the invite.